



Warranty & Service Terms

At **JAIS INTERIO**, we stand by the quality of our materials and workmanship. Our comprehensive warranty ensures peace of mind and long-term satisfaction with our interior solutions.

Product Warranty:

We offer a 15-Year Warranty on all woodwork, covering manufacturing defects and installation workmanship.

Note: Hardware, appliances, and accessories are covered under their respective manufacturers' warranties.

Coverage Includes: Cabinets & Shutters:

15-year coverage for core materials such as plywood, MDF, etc., against delamination, edge band peeling, and joint failures.

OEM Products:

(e.g., branded shutters): Covered as per the original manufacturer's warranty, typically up to 5 years.

Kids' Furniture:

3-year warranty covering manufacturing defects.

Service Warranty – 1 Year:

We provide a 1-Year Service Warranty on installation-related defects for the following:

Countertops:

Covers installation issues (e.g., joint gaps, grouting, sink leveling). (Excludes material defects and usage damage.)

False Ceilings:

Covers defects in design and installation. (Excludes water damage and improper structural conditions.)

Painting:

Covers fading, peeling, or improper application. (Excludes external environmental impact and aging.)

Electrical Work:

Includes fixture installation issues, loose contacts, and basic wiring faults. (Excludes power surge damage, fixture failure, or third-party modifications.)

Plumbing Work:

Covers leaks and improper fitting. (Excludes water quality issues, misuse, or tampering.)

Civil Work (Tiling, Skirting, Flooring): Covers workmanship-related faults. (Excludes structural shifts, natural wear, or heavy usage damage.)

Custom Carpentry:

Includes joint issues and material faults in custom items. (Excludes alterations, misuse, and damage from prolonged moisture or heat exposure.)



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Shower Enclosures: Covers sealing/caulking issues and manufacturing defects. (Excludes misuse or use of harsh cleaning materials.)

Service Coverage Period:

First 6 Months: 100% free rectification of any eligible installation issue.

Next 6 Months: 75% coverage. The remaining 25% of service costs to be borne by the client.

Warranty Exclusions:

Natural wear and tear. Environmental damage (humidity, flooding, fire, etc.) Damage caused by misuse or negligence Alterations or repairs by unauthorized personnel Glass, mirrors, gas pipelines, and countertops (material defects)

Claim Process:

To raise a claim, contact our service team at +91-9836790822. An authorized representative will inspect the issue and initiate repair or replacement if the claim is valid. Note: Replaced items do not carry a fresh warranty.

Free Maintenance Visit:

First 6 Months: One free service visit for routine checks, adjustments, and basic maintenance.

After 6 Months: Service visits are chargeable.

Important Notice on Payment Delays:

Timely payments are essential for maintaining the project schedule.

If there is any delay in payments as per the agreed payment stages, project progress will be paused and the delivery timeline will be extended accordingly. **JAIS INTERIO** will not be held responsible for any delays caused due to pending dues from the client's side.

CUSTOMER SIGNATURE. _____

DATE. _____

JAIS INTERIO
Proprietor



Payment Terms & Conditions

Thank you for considering JAIS INTERIO for your interior design needs. We're excited about the opportunity to bring your vision to life and create a space that reflects your unique personality and lifestyle. The following terms outline our updated payment structure, policies, and conditions, designed to ensure a smooth and transparent collaboration.

Payment Terms & Design Charges – JAIS INTERIO Design Charges – ₹25000/-

A one-time design charge of ₹25000/- is applicable and payable at the time of project confirmation.

This includes:

Initial concept development. Mood boards and design renders . Layout finalization and technical drawings

This amount will be adjusted against the final invoice.

Projects above ₹10 lakhs: To initiate and successfully complete your project, we follow a clear and structured four-stage payment

Payment plan:

- 1. Booking Amount**– 30% of Total Project Cost Due at the time of project confirmation. This secures your project with us and allows our team to begin design planning, layout development, and resource scheduling.
- 2. Execution Stage** – 30% of Total Project Cost Due before on-site work begins. Covers procurement of key materials and vendor mobilization for the initial phase of work.
- 3. Execution Stage** – 30% of Total Project Cost Due at a pre-agreed mileston. Ensures continuity and covers ongoing material and labor requirements for mid-to-late execution.
- 4. Final Settlement** – 10% of Total Project Cost Due upon final handover and your approval. This final payment confirms successful project delivery and ensures all touch-ups and snag lists are completed to your satisfaction.



Payment Terms & Conditions

Projects below ₹10 lakhs: To initiate and successfully complete your project, we follow a clear and structured four-stage payment

Payment plan:

- 1. Booking Amount** – 50% of Total Project Cost Due at the time of project confirmation. This secures your project with us and allows our team to begin design planning, layout development, and resource scheduling.
- 2. Execution Stage** – 40% of Total Project Cost Due before on-site work begins. Covers procurement of key materials and vendor mobilization for the initial phase of work.
- 3. Final Settlement** – 10% of Total Project Cost

Payment Methods - Cash - Cheque - Bank transfer (details provided upon request)

Late Completion Clause - ₹500 per day compensation for delays beyond agreed completion date (provided advance and interim payments are made on time)

Cancellation Policy - Payments made are non-refundable upon cancellation - Outstanding payments due immediately upon cancellation

Additional Expenses - Prompt communication for any additional costs or scope changes - Approval sought before proceeding

CUSTOMER SIGNATURE. _____

DATE. _____

JAIS INTERIO
Proprietor